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Professor. Dr. Danie Meyer <editorial@sobiad.org> to me

Sun, 21 Aug 2022, 2:23 PM

Feni Rosalia:

Thank you for submitting the manuscript, "E-GOVERNMENT EFFECTIVENESS IN SERVICE PERFORMANCE FOR CITIZENS" to International Journal of eBusiness and eGovernment Studies . With the online journal management system that we are using, you will be able to track its progress through the editorial process by logging in to the journal web site:

Submission URL: <https://sobiad.org/menuscrypt/index.php/ijebeg/authorDashboard/submission/1293>
Username: feni_rosalia-satria

If you have any questions, please contact me, Thank you for considering this journal as a venue for your work.

Professor. Dr. Danie Meyer

[International Journal of eBusiness and eGovernment Studies](#)

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Editor <editorial@sobiad.org> to me

Wed, 14 Sept 2022, 8:37 PM

Feni Rosalia:

We have reached a decision regarding your submission to International Journal of eBusiness and eGovernment Studies , "E-GOVERNMENT EFFECTIVENESS IN SERVICE PERFORMANCE FOR CITIZENS".

Our decision is: Revisions Required

Reviewer 1 and 2:

- It is advised to highlight the mediating effect of e-leadership in the title of the study.
- In abstract, it is not recommended to make such a strong claim i.e. *"Indonesian citizens seem less satisfied with the effectiveness of e-government for service performance"*. Instead highlight the theoretical gap in general before mentioning the aim of the study in the abstract section.
- Briefly, discuss the sample size, sampling and data analysis technique in the abstract section.

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- Briefly, discuss the sample size, sampling and data analysis technique in the abstract section.
- The introduction section of the study is well written and well structured. The author explains the background, importance and contextual gap of the study. However, please support your arguments with recent literature sources.
- The review of past literature presented in the research is sufficient to establish the rationale of the study. However, support the research model with relevant theory/theories.
- Briefly explain the data collection procedure in the methodology section.
- Result and discussion section is adequately explained. However, some of the references in the discussion section are very old, please support these arguments with recent literature sources.

Recommendation: Revisions Required

International Journal of eBusiness and eGovernment Studies

Thanks a lot. Noted with thanks. Thank you for your feedback.

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[JEBEG] Editor Decision External

Editor <editorial@sobiad.org> to me

Sat 12 Nov, 2022, 4:19 AM

Feni Rosalia:

We have reached a decision regarding your submission to International Journal of eBusiness and eGovernment Studies , "E-GOVERNMENT EFFECTIVENESS IN SERVICE PERFORMANCE FOR CITIZENS".

Our decision is to: Accept Submission

International Journal of eBusiness and eGovernment Studies

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to me

Mon, 14 Nov, 2022, 5:53 AM

Feni Rosalia:

We have reached a decision regarding your submission to International Journal of eBusiness and eGovernment Studies, "E-GOVERNMENT EFFECTIVENESS IN SERVICE PERFORMANCE FOR CITIZENS".

Our decision is to: Accept Submission

Please find the attachments to get acceptance letter and payment invoice. Please make the payment within 3 days.

Regards
Editorial Team

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[IJEBEG] New notification from International Journal of eBusiness and eGovernment Studies External

Editor <editorial@sobiad.org>

to me

Thu, 1 Dec, 2022, 10:29 PM

You have a new notification from International Journal of eBusiness and eGovernment Studies :

You have been added to a discussion titled "Confirmation of Publication" regarding the submission "E-GOVERNMENT EFFECTIVENESS IN SERVICE PERFORMANCE FOR CITIZENS".

Link: <https://sobiad.org/manuscript/index.php/ijebeg/authorDashboard/submission/1293>

Professor. Dr. Danie Meyer

[International Journal of eBusiness and eGovernment Studies](#)

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